

ION ORCHARD
“PROSPERITY IN FLOW” Spend and Redeem Campaign
2 January – 3 March 2026

Terms and Conditions

1. For the purposes of these Terms and Conditions, “**Members**” shall refer to ION⁺ Rewards Members, ION^{PRIVI} Members, ION^{PRIVI ELITE} Members and The 100 Members. “**Qualifying Members**” shall refer to Members except for such Members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard. “**ION⁺ Rewards Tourist Members**” shall refer to the Members who are visiting Singapore and not a local resident of Singapore.

2. **Daily and Weekly Spend and Redeem from 2 January – 3 March 2026 (Up to 14%* rebates):**
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION⁺ Points):

- (i) **Promotion 1:** First 100 Members daily with a minimum same-day spend of \$400 in a single receipt at participating ION⁺ Rewards stores will earn 50 ION⁺ Points (worth \$20 e-vouchers).
- (ii) **Promotion 2:** First 50 Members weekly with a minimum same-day spend of \$5,000 in a single receipt at participating ION⁺ Rewards stores will earn 375 ION⁺ Points (worth \$150 e-vouchers).

The following terms and conditions shall apply:

- 2.1 This promotion is open to **Qualifying Members** only.
- 2.2 Refer to the ION Orchard mobile app for list of participating stores and availability of “Reward Voucher”.
- 2.3 Limited to one (1) redemption per promotion per Member per day for Promotion 1 and one (1) redemption per promotion per Member per week for Promotion 2, while stocks last.
- 2.4 There will be no roll-over of the daily and weekly batch of ION⁺ Points that are released, if they are not fully redeemed.
- 2.5 The weekly ION⁺ Points will be released on 5 January 2026 and subsequent weeks will be released every Monday.
- 2.6 Both Promotions 1 and 2 start at 10am daily and weekly respectively. Issuance of receipt and scanning of *Earn ION⁺ Points* QR code at the ION⁺ Rewards Terminal before 10am will not be eligible for the earning of the additional ION⁺ Points for both promotions.
- 2.7 Receipt(s) submitted via other platforms such as Concierge Counter will not be eligible for both promotions. This applies to all participating ION⁺ Rewards stores.
- 2.8 Promotions 1 and 2 can be stacked with Promotions 10 to 17. Members must first redeem Promotions 1 and 2 via the ION Orchard mobile app per paragraph 8.3 before proceeding to the Concierge Counter to redeem Promotions 10 to 17.
- 2.9 Qualifying Members can earn up to 14% rebates provided they meet the terms and conditions for the promotions (i.e. Earn 50 ION⁺ Points with minimum same-day spend of \$400 in a single receipt at participating ION⁺ Rewards stores and Visa Exclusive Spend and Redeem). Promotions cited in illustration are subject to availability.

*Rebates Computation						
With a min. \$400 spend	ION⁺ Points Earned				ION⁺ Points Value	Rebate %
	Base Points	Promotion 1	Promotion 10	Total		
	8	+50	+80	138	\$55	14% (i.e. \$55/\$400)

- 2.10 ION⁺ Points will be awarded to Qualifying ION⁺ Rewards Members, ION^{PRIVI} Members, ION^{PRIVI ELITE} and The 100 Members based on the successful submission of all applicable single receipt, submitted on the same-day, on date of spend per paragraph 2.3, subject to ION Orchard’s sole and absolute discretion.

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3. Elevate Your Rewards from 1 January – 31 March 2026:

(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points):

- (i) **Promotion 3:** First 45 Members monthly with a minimum same-day spend of \$35,000 in a single receipt at participating ION+ Rewards stores will earn 2,500 ION+ Points (worth \$1,000 e-vouchers).
- (ii) **Promotion 4:** First 20 Members monthly with a minimum same-day spend of \$150,000 in a single receipt at participating ION+ Rewards stores will earn 11,250 ION+ Points (worth \$4,500 e-vouchers).
- (iii) **Promotion 5:** First 15 ION+ Rewards Tourist Members monthly with a minimum same-day spend of \$35,000 in a single receipt at participating ION+ Rewards stores will earn 2,500 ION+ Points (worth \$1,000 e-vouchers).
- (iv) **Promotion 6:** First 5 ION+ Rewards Tourist Members monthly with a minimum same-day spend of \$150,000 in a single receipt at participating ION+ Rewards stores will earn 11,250 ION+ Points (worth \$4,500 e-vouchers).

The following terms and conditions apply:

- 3.1 Promotions 3 and 4 are open to **Qualifying Members**. Promotions 5 and 6 are open to **ION+ Rewards Tourist Members** only.
- 3.2 Each Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotions 3 and 4 once a month.
- 3.3 Each ION+ Rewards Tourist Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotions 5 and 6 once a month.
- 3.4 Promotions 3 to 6 can be used to redeem Promotions 10 to 17. Members must first redeem Promotions 3 to 6 via the ION Orchard mobile app per paragraph 8.3 before proceeding to the Concierge Counter to redeem Promotions 10 to 17.
- 3.5 ION+ Points must be redeemed personally by the Member.
- 3.6 Refer to the ION Orchard mobile app for list of participating stores and availability of “Reward Voucher”.
- 3.7 Campaign and ION+ Rewards Membership Programme terms and conditions apply.

4. Blooming Rewards from 2 January – 28 February 2026:

(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points)

- (i) **Promotion 7:** First 200 Members monthly with minimum same-day spend of \$150 in a single receipt at participating ION+ Rewards stores will earn 12 ION+ Points (worth \$4.80 e-vouchers).
- (ii) **Promotion 8:** First 100 Members monthly with minimum same-day spend of \$2,000 in a single receipt at participating ION+ Rewards stores will earn 170 ION+ Points (worth \$68 e-vouchers).
- (iii) **Promotion 9:** First 20 Members monthly with minimum same-day spend of \$10,000 in a single receipt at participating ION+ Rewards stores will earn 720 ION+ Points (worth \$288 e-vouchers). Valid from Thursdays to Sundays only.

The following terms and conditions apply:

- 4.1 Promotions 7 to 9 are open to **Qualifying Members** and **ION+ Rewards Tourist Members** only.
- 4.2 Spending must be in a single receipt and is not applicable for accumulative spend.

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- 4.3 Limited to one (1) redemption per promotion per Member per month, and while stocks last.
- 4.4 Promotions 7 to 9 can be stacked with Promotions 10 to 17. Members must first redeem Promotions 7 to 9 via the ION Orchard mobile app per paragraph 8.3 before proceeding to the Concierge Counter to redeem Promotions 10 to 17.
- 4.5 Refer to the ION Orchard mobile app for list of participating stores.

5. Visa Exclusive Spend and Redeem from now – 31 May 2026:
(Redeem at B1 or L4 Concierge Counter. Applicable for receipts scanned via ION+ Rewards terminal at participating Easy Earn stores only.)

- (i) **Promotion 10:** First 120 Visa cardholders monthly with a minimum same-day spend of \$400 in a single receipt at participating ION+ Rewards stores will earn 80 ION+ Points (worth \$32 e-vouchers).
- (ii) **Promotion 11:** First 150 Visa cardholders monthly with a minimum same-day spend of \$1,500 in a single receipt at participating ION+ Rewards stores will earn 200 ION+ Points (worth \$80 e-vouchers).
- (iii) **Promotion 12:** First 35 **Visa Infinite** cardholders monthly with a minimum same-day spend of \$10,000 in a single receipt at participating ION+ Rewards stores will earn 625 ION+ Points (worth \$250 e-vouchers).
- (iv) **Promotion 13:** First 5 **Visa Infinite** cardholders monthly with a minimum same-day spend of \$100,000 in a single receipt at participating ION+ Rewards stores will earn 7,500 ION+ Points (worth \$3,000 e-vouchers).

The following terms and conditions shall apply:

- 5.1 This promotion is applicable to Visa cardholders who hold a Visa card, which includes foreign (non-Singapore) Visa cards and who signed up as **Members** only.
- 5.2 Limited to one (1) redemption per Card Member per day for Promotions 10 to 13, and while stocks last.
- 5.3 Eligible Visa cardholder's name on card must tally with the name registered in ION+ Rewards Members membership account. ION+ Points must be redeemed personally by the Member and Visa cardholder may be asked to personally present their eligible Visa card for verification.
- 5.4 Additional ION+ Points for payment by Visa Cards for Promotions 10 to 13 is only applicable to Visa Cards issued by Visa only.
- 5.5 Members must submit all receipts via B1 or L4 Concierge Counter on date of purchase. Only full payment receipts will be accepted. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.
- 5.6 Promotions 10 to 13 can be stacked with Promotions 1 to 9. Members must first redeem Promotions 1 to 9 via the ION Orchard mobile app per paragraph 8.3 before proceeding to the Concierge Counter to redeem Promotions 10 to 13.
- 5.7 For Promotions 10 to 13, the same-day receipt(s), credit /debit card charge slip(s) and Visa Card must be presented in person by the Card Member, who is also the Member, on the day of purchase.
- 5.8 Each Member must obtain a queue number from B1 or L4 Concierge Counter for the respective promotion, strictly one (1) queue number per Member per redemption only.
- 5.9 Queue number may not be called in sequence. Member must obtain a new queue number if they have missed their queue.

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6. Visa Chinese Spend and Redeem from now – 31 March 2026:

(Redeem at B1 or L4 Concierge Counter. Applicable for receipts scanned via ION+ Rewards terminal at participating Easy Earn stores only.)

- (i) **Promotion 14:** First 2,000 Visa Chinese cardholders with a minimum same-day spend of \$400 in a single receipt at participating ION+ Rewards stores will earn 80 ION+ Points (worth \$32 e-vouchers).
- (ii) **Promotion 15:** First 1,200 Visa Chinese cardholders with a minimum same-day spend of \$1,500 in a single receipt at participating ION+ Rewards stores will earn 200 ION+ Points (worth \$80 e-vouchers).
- (iii) **Promotion 16:** First 300 **Visa Infinite** Chinese cardholders with a minimum same-day spend of \$10,000 in a single receipt at participating ION+ Rewards stores will earn 625 ION+ Points (worth \$250 e-vouchers).
- (iv) **Promotion 17:** First 20 **Visa Infinite** Chinese cardholders with a minimum same-day spend of \$100,000 in a single receipt at participating ION+ Rewards stores will earn 7,500 ION+ Points (worth \$3,000 e-vouchers).

The following terms and conditions shall apply:

- 6.1 This promotion is applicable to Visa Chinese cardholders who hold a Visa card only and who signed up as **Members** only.
- 6.2 Limited to one (1) redemption per Card Member per day for Promotions 14 to Promotion 17s, and while stocks last.
- 6.3 Eligible Visa Chinese cardholder's name on card must tally with the name registered in ION+ Rewards Members membership account. ION+ Points must be redeemed personally by the Member and Visa Chinese cardholder may be asked to personally present their eligible Visa card and Chinese passport for verification.
- 6.4 Additional ION+ Points for payment by Visa China Cards for Promotions 14 to 17 is only applicable to Visa China Cards issued by Visa China only.
- 6.5 Members must submit all receipts and China passport via B1 or L4 Concierge Counter on date of purchase. Only full payment receipts will be accepted. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.
- 6.6 Promotions 14 to 17 can be stacked with Promotions 1 to 9. Members must first redeem Promotions 1 to 9 via the ION Orchard mobile app per paragraph 8.3 before proceeding to the Concierge Counter to redeem Promotions 14 to 17.
- 6.7 For Promotions 14 to 17, the same-day receipt(s), credit /debit card charge slip(s) and Visa Card must be presented in person by the Card Member, who is also the Member, on the day of purchase.
- 6.8 Each Member must obtain a queue number from B1 or L4 Concierge Counter for the respective promotion, strictly one (1) queue number per Member per redemption only.
- 6.9 Queue number may not be called in sequence. Member must obtain a new queue number if they have missed their queue.

7. Exclusive Red Packets and Mandarin Orange Carrier from 2 January – 3 March 2026:

- (i) **Promotion 18:** Complimentary set of red packets and mandarin orange carrier for Members with minimum accumulative same day spend of \$80.

The following terms and conditions apply:

- 7.1 This promotion is open to **Members** only.

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- 7.2 Minimum \$20 spend in a single receipt.
- 7.3 Redeem at any Concierge Counter.
- 7.4 Limited to one redemption per member per day and while stocks last.

8. Applicable to all promotions unless otherwise stated, the following terms and conditions shall apply:

- 8.1 All redemptions will start at 10am onwards.
- 8.2 Spending must be in a single receipt and is not applicable for accumulative spend.
- 8.3 Members must claim the respective promotion via the ION Orchard mobile app and apply the reward voucher at point of payment through the following steps:
 - a. (Before payment) Select the promotion
 - b. Claim the “Reward Voucher”
 - c. (At point of payment) Tap on “Earn ION+ Points”
 - d. Apply “Reward Voucher”
 - e. Generate QR code
 - f. Scan at the participating ION+ Rewards stores’ terminal
- 8.4 Each Member can only redeem one (1) promotion per day unless stipulated.
- 8.5 All purchases must be made at participating ION+ Rewards stores in ION Orchard only, unless otherwise stipulated.
- 8.6 ION+ Rewards Tourist Members are not eligible for Promotions 1 to 4.
- 8.7 The receipt image should contain the following information: Store Name and Address, Receipt Number, Date and Time, Total Amount Spent and Payment Mode, where applicable. The criteria for qualifying purchases and earning of ION+ Points shall be determined by ION Orchard at ION Orchard’s sole discretion and may vary between participating stores.
- 8.8 ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard’s absolute discretion.
- 8.9 ION+ Points will not be awarded until the submitted receipt(s) are determined to be valid. ION Orchard may reject any receipt as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 8.10 Redemption of the applicable promotion is on a first-come-first-served basis and while stocks last. It is not exchangeable for any other shopping vouchers, gifts nor ION+ Points.
- 8.11 The [ION+ Rewards Terms and Conditions](#) apply, including the expiry of ION+ Points earned in conjunction with this promotion. ION Orchard’s decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.
- 8.12 ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.

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- 8.13 The Member agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.