

A DAY LIKE NO OTHER
All You Need To Know: 7 – 10 August 2026

General		
No.	Question	Answer
1	What is this campagin about?	<i>A Day Like No Other</i> is ION Orchard's key spend campaign for August 2026, offering members up to 8% rebates at participating stores from 7 – 10 August 2026.
2	When is this campaign happening?	<i>A Day Like No Other</i> will take place from 7 – 10 August 2026.
3	Who can enjoy the rebates?	Shoppers need to sign up as ION+ Rewards Members and make a transaction at participating stores with the available rebates. Rebates will be issued for qualifying spend between 7–10 August 2026 via reward vouchers that will be available on the ION Orchard mobile app. Members must claim the respective vouchers via the ION Orchard mobile app from 24 July and apply the reward voucher at point of payment between 7–10 August 2026 through the following steps: a. (Before payment) Select the applicable voucher b. Redeem the “reward voucher” c. (At point of payment) tap on “Earn ION+ Points” d. Apply “reward voucher” e. Generate QR code f. Scan at the participating ION+ Rewards store's terminal
4	What are the rebate tiers?	Members can enjoy an 8% rebate, subject to the applicable voucher cap, with a same-day minimum spend in a single receipt at participating ION+ Rewards stores. Please refer to ION Orchard website / Terms and Conditions and check with the respective stores for any exclusions before making your purchase.
5	Are dining rebates available?	Yes, dining rebates are available at participating F&B stores only. Members can enjoy the following dining-only vouchers: 8% rebate, capped at \$20, with a same-day minimum spend of \$150–\$250 in a single receipt; or 8% rebate, capped at \$32, with a same-day minimum spend of \$300–\$400 in a single receipt Please refer to the Terms and Conditions and check with the respective stores for any exclusions before making your purchase.
6	Where can members find the reward vouchers?	Members can view and redeem the available reward vouchers from the Rewards Store in the ION Orchard mobile app.
7	How does a member redeem the rebate?	To save the voucher, member selects the applicable voucher in the ION Orchard mobile app, taps Claim. At point of payment, apply the reward voucher through the following steps: a. (Before payment) Select the applicable voucher b. Redeem the “reward voucher” c. (At point of payment) tap on “Earn ION+ Points” d. Apply “reward voucher” e. Generate QR code f. Scan at the participating ION+ Rewards store's terminal
8	What should store staff do at checkout?	Staff should select “Earn ION+ Points” on the ION+ Rewards terminal, and scan the member's 'Earn QR code'. Ensure that the correct and applicable reward voucher has been applied at this stage.
9	How will the rebate be issued?	The rebate will be credited as ION+ Points after successful application of the reward voucher at the ION+ Rewards terminal. Member will receive the rounded down ION+ Point value (1 ION+ Point = \$0.40).
10	How is the rebate amount calculated?	The rebate is calculated based on 8% of the eligible member spend, subject to the cap of the applied voucher. The final ION+ Points awarded will be rounded down.
11	Can members claim multiple reward vouchers?	Yes, there is no limit to the number of reward vouchers that a member may claim, while stocks last and subject to campaign conditions.
12	Can members use multiple vouchers in one receipt?	No. Only one (1) reward voucher may be applied per receipt.
13	Can members use multiple vouchers at the same store?	Yes, members may use more than one voucher at the same store, but each voucher must be applied to a single receipt.
14	How should members choose the right voucher?	Members should apply the voucher that is closest to their spend amount to maximise their rebate, subject to the applicable cap.
15	Can the 8% rebate vouchers be stacked with Tourist Spend & Redeem / Bank Promotions?	No. The 8% rebate voucher is not stackable with Tourist Spend & Redeem / Bank promotions. Tourist Spend & Redeem / Bank promotions may be subject to separate terms. Please refer to the Terms and Conditions / refer to ION Orchard website for more information.
16	What happens to Base Points, 2X Birthday Points and Tier Points during the campaign?	Base Points, 2X Birthday Points and Tier Points will be paused from 7–10 August 2026.
17	Will spend from 7–10 August count towards membership upgrade?	Yes, eligible member spend from 7–10 August 2026 will still be considered for membership tier upgrade during the membership period.
18	If I met the minimum spend requirement for IONPRIVI / IONPRIVI ELITE upgrade, will I still be upgraded?	Yes, spending between 7–10 August 2026 will still be considered for tier upgrades during the membership period.
19	What if the member applied the wrong voucher?	The rebate issued based on the applied voucher is final and cannot be reversed. Members should ensure the correct voucher is applied before completing payment.
20	What if the store is not participating for A Day Like No Other (ADLNO) campaign?	ADLNO 8% rebates vouchers are only available at participating stores. Members should refer to the ION Orchard website or check with the store before payment.
21	Where can I find the list of participating stores for A Day Like No Other Campaign?	Please refer to the ION Orchard website for the list of participating stores and their respective spend tiers.
22	What is the minimum spend requirement to be eligible for this campaign?	Please refer to the ION Orchard Website / Terms and Conditions for the requirement. Members must meet the same-day minimum spend requirement in a single receipt at a participating store. The applicable reward voucher must be applied at the point of payment to enjoy the rebate.
23	Why didn't I earn the rebate from a participating store?	Please check with the participating store on its applicable spend tier and exclusions. Rebates will only be issued when the correct reward voucher is applied at the point of payment.
24	Is there a maximum number of reward vouchers I can enjoy?	Each member may apply one (1) reward voucher per transaction. There is no cap on the total number of reward vouchers a member may enjoy, unless otherwise stated.
25	Is there a limit to the reward vouchers I can use in a day?	There is generally no daily limit, as long as the transaction is completed at a participating store and the applicable reward voucher is successfully applied. Store-specific conditions may apply. Please check with the respective stores for any exclusions before making your purchase.
26	Why was I not able to use the reward voucher?	Please check if the store is participating in the campaign and whether the transaction meets the applicable spend tier and exclusions. Some participating stores may have specific conditions.
27	I signed up for a new account today. Can I enjoy the rebate?	Yes, all ION+ Rewards members can enjoy the rebate from 7 – 10 August 2026, subject to the campaign Terms and Conditions.
28	I spent at a participating store. Can I earn Base Points?	No, Base Points will be paused from 7 – 10 August 2026.
29	I am an IONPRIVI / IONPRIVI ELITE / The 100 member. Will I earn my 2X Points?	No, all Base Points and 2X Points will be paused from 7 – 10 August 2026.
30	It is my first purchase during my birthday month from 7–10 August. Will I earn 2X Birthday Points?	No, 2X Birthday Points will not apply from 7 – 10 August 2026.
31	If I spend between 1–6 August and 11–31 August 2026, will I earn 2X Birthday Points?	Yes, 2X Birthday Points will apply for the first eligible spend during your birthday month, excluding the campaign period from 7 – 10 August 2026.
32	What vouchers / rewards will be available from 1 – 31 August 2026?	From 1 – 6 August 2026, Mall Rewards / Daily / Weekly vouchers, Base Points, 2X Birthday / Tier Points and Tourist Spend & Redeem / Bank mechanics will be available. From 7 – 10 August 2026, only the ADLNO 8% rebate vouchers and applicable Tourist Spend & Redeem / Bank mechanics will be available. From 11 – 31 August 2026, Mall Rewards / Daily / Weekly vouchers, L3 Exclusive, W&J Seasonal, Base Points, 2X Birthday / Tier Points and Tourist Spend & Redeem / Bank mechanics will still be available. Elevate Your Rewards will not be available 1 – 31 August 2026.
33	Will the Mall Rewards vouchers and Daily / Weekly / Elevate Your Rewards spend campaign be available and running from 7 – 10 August 2026?	No. Mall Rewards vouchers and Daily / Weekly and Elevate Your Rewards spend campaigns will not be available from 7–10 August 2026. Elevate Your Rewards will also not be available throughout 1 – 31 August 2026.
34	Will the Brand Vouchers be available and running from 7 – 10 August 2026?	Store-specific conditions may apply. Please check with the respective stores for any exclusions before making your purchase.