

ION ORCHARD
“A DAY LIKE NO OTHER” Spend and Redeem Campaign
7 – 11 November 2025

Terms and Conditions

1. For the purposes of these Terms and Conditions, “**Members**” shall refer to ION+ Rewards Members, ION^{PRIV} Members, ION^{PRIV} ELITE Members and The 100 Members . “**Qualifying Members**” shall refer to Members except for such Members who are staff of tenants of ION Orchard. “**ION+ Rewards Tourist Members**” shall refer to the Members who are visiting Singapore and not a local resident of Singapore.
2. **Get Ready To Unlock: ‘Up to 11% Rebates**’ from 7 – 11 November 2025:**
(Claim the preferred reward voucher in the ION Orchard mobile app from 24 October 2025, for utilisation between 7 – 11 November 2025 to earn ION+ Points):

- i. **Promotion 1 (Retail):** Members will earn 3%, 5% or 8% retail rebates capped at various amounts; valid with a same-day minimum spend in a single receipt at participating ION+ Rewards stores.

Rebate	Same-day minimum spend in a single receipt	Up to Rebates Cap* (Maximum ION+ Points earned per single receipt)
3%	\$200	30 ION+ Points (worth \$12 e-vouchers)
5%	\$500	87 ION+ Points (worth \$35 e-vouchers)
8%	\$800	300 ION+ Points (worth \$120 e-vouchers)
5%	\$5,000	875 ION+ Points (worth \$350 e-vouchers)
8%	\$8,000	3,000 ION+ Points (worth \$1,200 e-vouchers)
3%	\$40,000	18,750 ION+ Points (worth \$7,500 e-vouchers)

Examples:

Member	Spends at participating Store A	Spends at participating Store B
1	\$200 Earn 3% - 15 ION+ Points (worth \$6 e-vouchers)	\$385 Earn 3% - 28 ION+ Points (worth \$11 e-vouchers)
2	\$600 Earn 5% - 75 ION+ Points (worth \$30 e-vouchers)	\$3,000 Earn 8% capped at 300 ION+ Points (worth \$120 e-vouchers)
3	\$35,000 Earn 8% capped at 3,000 ION+ Points (worth \$1,200 e-vouchers)	\$150,000 Earn 3% - 11,250 ION+ Points (worth \$4,500 e-vouchers)
4	\$100 Does not meet minimum spend requirement	\$5,000 Earn 5% - 625 ION+ Points (worth \$250 e-vouchers)
5	\$50 Does not meet minimum spend requirement	\$150 Does not meet minimum spend requirement
6	\$500,000 Earn 3% capped at 18,750 ION+ Points (worth \$7,500 e-vouchers)	\$1,000,000 Earn 3% capped at 18,750 ION+ Points (worth \$7,500 e-vouchers)

- ii. Receive an 11% dining rebate reward voucher capped at 5 ION+ Points (worth up to \$2 e-voucher) with every qualifying spend at participating stores. Limited to two (2) vouchers per Member per day, while stocks last.

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- iii. **Promotion 2 (Dining):** Play the gameboard and stand a chance to win a reward voucher for 11% dining rebates with various rebate cap at participating F&B stores. Refer to table below:

Rebate	Up to Rebates Cap* (Maximum ION+ Points earned per single receipt in participating F&B stores)
11%	5 ION+ Points (worth \$2 e-vouchers)
	20 ION+ Points (worth \$8 e-vouchers)
	25 ION+ Points (worth \$10 e-vouchers)
	37 ION+ Points (worth \$15 e-vouchers)
	50 ION+ Points (worth \$20 e-vouchers)
	75 ION+ Points (worth \$30 e-vouchers)

- Each member will be issued with one (1) game chance per day from 24 October to 6 November 2025.
- Each game must be played before 2359hrs every day.
- A new game chance will be issued the next day till 6 November 2025.

The following terms and conditions shall apply:

- This promotion is open to **Qualifying Members**.
 - 'Campaign Rebate' is awarded for same-day spend in a single receipt at the participating ION+ Rewards store with minimum spend requirement, where the preferred reward voucher must be applied at point of purchase between 7 – 11 November 2025.
 - 'Campaign Rebate' will be rounded down to the nearest ION+ Point value (1 ION+ Point = \$0.40).
 - Issued rebate based on applied reward voucher is final and cannot be reversed. Please ensure the correct reward voucher is applied at point of purchase.
 - The list of participating stores can be found on ION Orchard's [website](#) and the list is subject to change.
 - There will be no Base Points for ION+ Rewards Members nor 2X ION+ Points for ION^{PRIVÉ}, ION^{PRIVÉ ELITE} and The 100 members for every \$100 spend from 7 – 11 November 2025.
 - There will be no 2X Birthday Points from 7 – 11 November 2025.
 - Receipt(s) submitted via other platforms such as Concierge Counter will not be eligible for this 'Up to 11% Rebates' promotion.
3. **Endless Indulgence: 1-for-1 Dining Deals from 7 – 11 November 2025:**
(Claim the preferred reward voucher in the ION Orchard mobile app from 24 October 2025, for utilisation between 7 – 11 November 2025):

Promotion 3 (Dining): Claim the reward voucher from the rewards store to enjoy 1-for-1 deals at participating F&B stores.

The following terms and conditions shall apply:

- Promotion 3 is open to **Qualifying Members**.
- Claim the reward voucher from the ION Orchard mobile app from 24 October 2025 and scan the reward voucher in-store from 7 – 11 November 2025 to enjoy the 1-for-1 dining deal.
- Limited to one (1) utilisation per Member per day per participating store.
- Valid together with 11% dining rebates, unless otherwise specified.

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3.5 Available while stocks last, check in-store for more details.

3.6 Refer to ION Orchard [website](#) for the list of participating F&B stores.

4. Share The Joy: ‘Refer-A-Friend’ from 7 – 11 November 2025:

(Applicable for receipts scanned via ION+ Rewards terminal at participating ION+ Rewards stores between 7 – 11 November 2025)

Promotion 4: First 1,000 newly referred Members with a minimum same-day spend of \$100 in a single receipt at participating ION+ Rewards stores will earn 13 ION+ Points (worth \$5 e-vouchers) and a \$5 Grab voucher (while stocks last). The referrer will earn 13 ION+ Points (worth \$5 e-vouchers).

The following terms and conditions apply:

- 4.1 **Qualifying Members** can start referring new Members from 10 October 2025.
- 4.2 The new Member must enter the referrer's unique referral code at the point of sign-up in order to qualify for this promotion.
- 4.3 There is no limit to the number of friends each Member can refer.
- 4.4 The referral reward of 13 ION+ Points (worth \$5 e-vouchers) will be issued to the referrer and new Member once the following criteria are met:
 - 4.4.1 New Member must use the referrer's unique referral code at the point of new membership sign-up; AND
 - 4.4.2 New Member makes a minimum \$100 same-day spend in a single receipt between 7 – 11 November 2025
- 4.5 The new Member will receive the \$5 Grab voucher via the registered Member's email address the next day, while stocks last. Refer to Grab's Terms and Conditions for Grab reward code usage guidelines.

5. Applicable to all promotions unless otherwise stated, the following terms and conditions shall apply:

- 5.1. All redemptions will start from 10am onwards, daily.
- 5.2. Spending must be in a single receipt and is not applicable for accumulative spend.
- 5.3. All purchases must be made at participating ION+ Rewards stores in ION Orchard only, unless otherwise stipulated.
- 5.4. Members must claim the respective promotion via the ION Orchard mobile app from 24 October 2025 and apply the reward voucher at point of payment between 7 – 11 November 2025 through the following steps:
 - a. (Before payment) Select the promotion
 - b. Claim the “Reward Voucher”
 - c. (At point of payment) Tap on “Earn ION+ Points”
 - d. Apply “Reward Voucher”
 - e. Generate QR code
 - f. Scan at the participating ION+ Rewards stores' terminal
- 5.5. Only one (1) reward voucher can be applied per single receipt.
- 5.6. Members must spend at participating ION+ Rewards stores and scan their membership QR code at the ION+ Rewards terminal to qualify for the above promotions, unless otherwise stipulated. The list of

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participating ION+ Rewards stores can be found on ION Orchard's [website](#) and the list is subject to change.

- 5.7. Members who submit the receipt(s) via Concierge Counter will not be eligible for all the promotions unless otherwise specified.
- 5.8. All rewards vouchers for this campaign will expire by 2359hours on 11 November 2025.
- 5.9. All other Partners and Tourists promotions remain unchanged unless otherwise stated.
- 5.10. The criteria for qualifying purchases and earning of ION+ Points shall be determined by ION Orchard at ION Orchard's sole discretion and may vary between participating stores.
- 5.11. ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard's absolute discretion.
- 5.12. ION+ Points will not be awarded until the receipt(s) are determined to be valid. ION Orchard may reject any receipt as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 5.13. Redemption of the applicable promotion is on a first-come-first-served basis and while stocks last. It is not exchangeable for any other shopping vouchers, gifts nor ION+ Points.
- 5.14. The [ION+ Rewards Terms and Conditions](#) apply, including the expiry of ION+ Points earned in conjunction with this promotion. ION Orchard's decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.
- 5.15. ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.
- 5.16. The Member agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.