

ION ORCHARD

“SPRING INTO LUXURY; SUMMER IN STYLE” Spring Summer 2025 Spend and Redeem Campaign 14 March – 31 May 2025

Terms and Conditions

1. For the purposes of these Terms and Conditions, “**Members**” shall refer to ION+ Rewards Members, ION^{PRIV} Members, ION^{PRIV} ELITE Members and The 100 Members. “**Qualifying Members**” shall refer to Members except for such Members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard. “**ION+ Rewards Tourist Members**” shall refer to the Members who are visiting Singapore and not a local resident of Singapore.
2. **Daily and Weekly Spend and Redeem from 14 March – 31 December 2025 (Up to 10%* rebates):**
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points):

- (i) **Promotion 1:** First 100 Members daily with a minimum same-day spend of \$400 in a single receipt at participating *Easy Earn* stores will earn 50 ION+ Points (worth \$20 e-vouchers). *See 2.10 for illustration on applicable rebates.
- (ii) **Promotion 2:** First 50 Members weekly with a minimum same-day spend of \$5,000 in a single receipt at participating *Easy Earn* stores will earn 375 ION+ Points (worth \$150 e-vouchers).

The following terms and conditions shall apply:

- 2.1 This promotion is open to **Qualifying Members** only.
- 2.2 Spending must be in a single receipt and is not applicable for accumulative spend.
- 2.3 Members must claim the respective promotion via the ION Orchard mobile app and apply the reward voucher at point of payment through the following steps:
 - a. (Before payment) Select the promotion
 - b. Claim the “Reward Voucher”
 - c. (At point of payment) Tap on “Earn ION+ Points”
 - d. Apply “Reward Voucher”
 - e. Generate QR code
 - f. Scan at the participating *Easy Earn* stores’ terminal
- 2.4 Refer to the ION Orchard mobile app for list of participating stores and availability of “Reward Voucher”.
- 2.5 Limited to one (1) redemption per promotion per Member per day for Promotion 1 and one (1) redemption per promotion per Member per week for Promotion 2, while stocks last.
- 2.6 There will be no roll-over of the daily and weekly batch of ION+ Points that are released, if they are not fully redeemed.
- 2.7 The first batch of the weekly ION+ Points will be released on 17 March 2025 and subsequent weeks will be released every Monday.
- 2.8 Both Promotion 1 and Promotion 2 start at 10am daily and weekly respectively. Issuance of receipt and scanning of *Earn ION+ Points* QR code at the ION+ Rewards Terminal before 10am will not be eligible for the earning of the additional ION+ Points for both promotions.
- 2.9 Receipt(s) submitted via other platforms such as Concierge Counter will not be eligible for both promotions. This applies to both *Easy Earn* and *non-Easy Earn* participating stores.
- 2.10 Qualifying Members can earn up to 10% rebates provided they meet the terms and conditions for the promotions and/or reward voucher (i.e. Earn 2 ION+ Points with minimum same-day spend of \$8 in a single receipt at participating *Easy Earn* stores. Promotions and/or reward voucher cited in illustration are subject to availability.

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2.11 ION+ Points will be awarded to Qualifying ION+ Rewards Members, ION^{PRIVI} Members, ION^{PRIVI ELITE} and The 100 Members based on the successful submission of all applicable single receipt, submitted on the same-day, on date of spend per paragraph 2.3, subject to ION Orchard's sole and absolute discretion.

3. **Elevate Your Rewards from now till 31 December 2025 (excluding promotions* specified below):** **(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points):**

(i) **Promotion 3:** First 45 Members monthly with a minimum same-day spend of \$35,000 in a single receipt at participating *Easy Earn* stores will earn 2,500 ION+ Points (worth \$1,000 e-vouchers).

First 15 Members monthly from **15 April to 31 May 2025***, who made payment by HSBC Credit Card will earn additional 500 ION+ Points (worth \$200 e-vouchers). Eligible HSBC Credit Card Members must present valid same-day receipt, credit card charge slip(s) and HSBC Credit Card at B1 or L4 Concierge counter in person.

(ii) **Promotion 4:** First 20 Members monthly with a minimum same-day spend of \$150,000 in a single receipt at participating *Easy Earn* stores will earn 11,250 ION+ Points (worth \$4,500 e-vouchers).

First 15 Members monthly from **15 April to 31 May 2025*** who made payment by HSBC Credit Card will earn additional 1,250 ION+ Points (worth \$500 e-vouchers). Eligible HSBC Credit Card Members must present valid same-day receipt, credit card charge slip(s) and HSBC Credit Card at B1 or L4 Concierge counter in person.

(iii) **Promotion 5:** First 5 ION+ Rewards Tourist Members monthly with a minimum same-day spend of \$35,000 in a single receipt at participating *Easy Earn* stores will earn 2,500 ION+ Points (worth \$1,000 e-vouchers).

(iv) **Promotion 6:** First 5 ION+ Rewards Tourist Members monthly with a minimum same-day spend of \$150,000 in a single receipt at participating *Easy Earn* stores will earn 11,250 ION+ Points (worth \$4,500 e-vouchers).

The following terms and conditions apply:

3.1 Promotions 3 to 6 are valid from 1 to 31 December 2025. *Additional ION+ Points for payment made using HSBC Credit Cards for Promotions 3 and 4 are valid from 4 April to 31 May 2025, while stocks last.

3.2 Promotion 3 and Promotion 4 is open to **Qualifying Members**. Promotion 5 and Promotion 6 is open to **ION+ Rewards Tourist Members** only.

3.3 Each Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotion 3, Promotion 4, Promotion 5 and Promotion 6 once a month.

3.4 Each ION+ Rewards Tourist Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotion 7 and Promotion 8 once a month.

3.5 Additional ION+ Points for payment by HSBC Credit Cards for Promotion 3 and Promotion 4 is only applicable to HSBC Credit Cards issued by HSBC Bank (Singapore) Limited in Singapore only.

3.6 For Promotion 3 and 4, the same-day receipt(s), credit card charge slip(s) and HSBC Credit Card must be presented in person by the Card Member, who is also the Member, on the day of purchase. Only full payment receipts will be accepted. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.

3.7 ION+ Points must be redeemed personally by the Member.

3.8 Refer to the ION Orchard mobile app for list of participating stores and availability of "Reward Voucher".

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3.9 Campaign and ION+ Rewards Membership Programme terms and conditions apply.

4. A Timeless Summer of Rewards from 14 March – 31 May 2025 [FULLY REDEEMED]: ***(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points)***

- (i) **Promotion 7:** First 400 ION+ Rewards Members with minimum \$150 same-day spend in a single receipt at participating *Easy Earn* stores in the Beauty, Lifestyle, Fashion, Sports, Handbags, Shoes and Accessories categories will earn 10 ION+ Points (worth \$4 e-vouchers).
- (ii) **Promotion 8:** First 200 ION+ Rewards Members with minimum same-day spend of \$2,000 in a single receipt at participating *Easy Earn* stores in the Luxury Fashion and Accessories categories will earn 150 ION+ Points (worth \$60 e-vouchers).

The following terms and conditions apply:

- 4.1 Promotions 7 and 8 are open to **Qualifying Members and ION+ Rewards Tourist Members** only.
- 4.2 Spending must be in a single receipt and is not applicable for accumulative spend.
- 4.3 Members must claim the respective promotion via the ION Orchard mobile app and apply the reward voucher at point of payment through the following steps:
 - a. (Before payment) Select the promotion
 - b. Claim the “Reward Voucher”
 - c. (At point of payment) Tap on “Earn ION+ Points”
 - d. Apply “Reward Voucher”
 - e. Generate QR code
 - f. Scan at the participating *Easy Earn* stores’ terminal
- 4.4 Limited to one (1) redemption per promotion per Member and while stocks last.
- 4.5 Refer to the ION Orchard mobile app for list of participating stores and availability of “Reward Voucher”.

5. Beauty Trail from 14 March – 31 May 2025 [FULLY REDEEMED]: ***(Select the preferred reward voucher in the ION Orchard mobile app to earn ION+ Points)***

- (iii) **Promotion 9:** First 300 ION+ Rewards Members with minimum same-day spend of \$150 in a single receipt at participating *Easy Earn* stores in the Beauty category, will earn 10 ION+ Points (worth \$4 e-vouchers) with an additional gift from the store.

The following terms and conditions apply:

- 5.1 Promotion 9 is open to **Qualifying Members and ION+ Rewards Tourist Members** only.
- 5.2 Spending must be in a single receipt and is not applicable for accumulative spend.
- 5.3 Members must claim the respective promotion via the ION Orchard mobile app and apply the reward voucher at point of payment through the following steps:
 - a. (Before payment) Select the promotion
 - b. Claim the “Reward Voucher”
 - c. (At point of payment) Tap on “Earn ION+ Points”
 - d. Apply “Reward Voucher”
 - e. Generate QR code
 - f. Scan at the participating *Easy Earn* stores’ terminal
- 5.4 Limited to one (1) redemption per promotion per Member and while stocks last.

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- 5.5 Gift must be redeemed from the participating store at the time of purchase.
- 5.6 Refer to the ION Orchard mobile app for list of participating stores and availability of “Reward Voucher”.

6. Applicable to all promotions unless otherwise stated, the following terms and conditions shall apply:

- 6.1. Each receipt submission must be a minimum spend of \$20.
- 6.2. Members must spend from *Easy Earn* participating stores and scan their membership QR code at the ION+ Rewards Terminal to qualify for the above promotions, unless otherwise stipulated. The list of participating *Easy Earn* stores can be found on ION Orchard's [website](#) and the list is subject to change.
- 6.3. Members who submit the receipt(s) via Concierge Counter will not be eligible for all the promotions unless otherwise specified. This includes receipt(s) from both *Easy Earn* and *non-Easy Earn* participating stores.
- 6.4. All redemptions will start at 10am onwards.
- 6.5. Each Member can only redeem one (1) promotion per day unless stipulated.
- 6.6. All purchases must be made at participating *Easy Earn* stores in ION Orchard only, unless otherwise stipulated.
- 6.7. ION+ Rewards Tourist Members are not eligible for Promotion 1 to 4.
- 6.8. Submission of credit / debit card charge slip(s) will not be accepted. Only submission with the original tax invoice / receipt will be eligible for the earning of ION+ Points redemptions for Promotion 9 to 10 unless otherwise stipulated.
- 6.9. The receipt image should contain the following information: Store Name and Address, Receipt Number, Date and Time, Total Amount Spent and Payment Mode, where applicable. The criteria for qualifying purchases and earning of ION+ Points shall be determined by ION Orchard at ION Orchard's sole discretion and may vary between participating stores.
- 6.10. ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard's absolute discretion.
- 6.11. ION+ Points will not be awarded until the submitted receipt(s) are determined to be valid. ION Orchard may reject any receipt as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 6.12. Redemption of the applicable promotion is on a first-come-first-served basis and while stocks last. It is not exchangeable for any other shopping vouchers, gifts nor ION+ Points.
- 6.13. The [ION+ Rewards Terms and Conditions](#) apply, including the expiry of ION+ Points earned in conjunction with this promotion. ION Orchard's decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.
- 6.14. ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior

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notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.

- 6.15. The Member agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.