ION ORCHARD
"UNLOCK THE GIFT OF CHRISTMAS" Spend and Redeem Campaign
12 November 2026 – 3 January 2027

Terms and Conditions

1. For the purposes of these Terms and Conditions, "**Members**" shall refer to ION⁺ Rewards Members, ION^{PRIVI} Members, ION$^{PRIVI\ ELITE}$ Members and The 100 Members. **"Qualifying Members"** shall refer to Members except for such Members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard. "**ION⁺ Rewards Tourist Members**" shall refer to the Members who are visiting Singapore and not a local resident of Singapore.

2. **Daily and Weekly Spend and Redeem from 12 November 2026 – 3 January 2027 (Up to 6%* rebates):**
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION⁺ Points. This promotion is not stackable with any other ongoing promotions.):

(i) **Promotion 1**: First 120 Members daily with a minimum same-day spend of $400 in a single receipt at participating ION⁺ Rewards stores will earn 50 ION⁺ Points (worth $20 e-vouchers).

(ii) **Promotion 2**: First 70 Members weekly with a minimum same-day spend of $5,000 in a single receipt at participating ION⁺ Rewards stores will earn 375 ION⁺ Points (worth $150 e-vouchers).

The following terms and conditions shall apply:

2.1 This promotion is open to **Qualifying Members** only.

2.2 Refer to the ION Orchard mobile app for list of participating stores and availability of "Reward Voucher".

2.3 Spending must be in a single receipt and is not applicable for accumulative spend.

2.4 Limited to one (1) redemption per promotion per Member per day for Promotion 1 and one (1) redemption per promotion per Member per week for Promotion 2, while stocks last.

2.5 There will be no roll-over of the daily and weekly batch of ION⁺ Points that are released, if they are not fully redeemed.

2.6 The weekly ION⁺ Points will be released on 16 November 2026 and subsequent weeks will be released every Monday.

2.7 Both Promotions 1 and 2 start at 10am daily and weekly respectively. Issuance of receipt and scanning of *Earn ION⁺ Points* QR code at the ION⁺ Rewards Terminal before 10am will not be eligible for the earning of the additional ION⁺ Points for both promotions.

2.8 Receipt(s) submitted via other platforms such as Concierge Counter will not be eligible for both promotions. This applies to all participating ION⁺ Rewards stores.

2.9 Qualifying Members can earn up to 6% rebates provided they meet the terms and conditions for the promotion (i.e. Earn 50 ION⁺ Points with minimum same-day spend of $400 in a single receipt at participating ION⁺ Rewards stores). Promotion cited in illustration are subject to availability.

***Rebates Computation**					
With a min. $400 spend	**ION⁺ Points Earned**			**ION⁺ Points Value**	**Rebate %**
	Base Points	**Promotion 1**	**Total**		
	8	+50	58	$23	6% (i.e. $23/$400)

2.10 ION⁺ Points will be awarded to Qualifying ION⁺ Rewards Members, ION^{PRIVI} Members, ION$^{PRIVI\ ELITE}$ and The 100 Members based on the successful submission of all applicable single receipt, submitted on the same-day, on date of spend per paragraph 2.3, subject to ION Orchard's sole and absolute discretion.

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3. Elevate Your Rewards from 1 November – 31 December 2026:
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION⁺ Points. This promotion is not stackable with any other ongoing promotions.):

Promotion 3: First 50 Members monthly with a minimum same-day spend of $35,000 in a single receipt at participating ION⁺ Rewards stores will earn 2,500 ION⁺ Points (worth $1,000 e-vouchers).

Promotion 4: First 25 Members monthly with a minimum same-day spend of $150,000 in a single receipt at participating ION⁺ Rewards stores will earn 11,250 ION⁺ Points (worth $4,500 e-vouchers).

Promotion 5 (Tourist only): First 15 ION⁺ Rewards Tourist Members monthly with a minimum same-day spend of $35,000 in a single receipt at participating ION⁺ Rewards stores will earn 4,375 ION⁺ Points (worth $1,750 e-vouchers).

Promotion 6 (Tourist only): First 5 ION⁺ Rewards Tourist Members monthly with a minimum same-day spend of $150,000 in a single receipt at participating ION⁺ Rewards stores will earn 18,750 ION⁺ Points (worth $7,500 e-vouchers).

The following terms and conditions apply:

3.1 Promotions 3 and 4 are open to **Qualifying Members**. Promotions 5 and 6 are open to **ION⁺ Rewards Tourist Members** only.

3.2 Each Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotions 3 and 4 once a month.

3.3 Each ION⁺ Rewards Tourist Member can only redeem one (1) promotion tier per month on separate days within the month. For avoidance of doubt, one (1) Member can only redeem Promotions 5 and 6 once a month.

3.4 ION⁺ Points must be redeemed personally by the Member.

3.5 Refer to the ION Orchard mobile app for list of participating stores and availability of "Reward Voucher".

3.6 Campaign and ION⁺ Rewards Membership Programme terms and conditions apply.

4. Gifts To Celebrate from 12 November 2026 – 3 January 2027:
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION⁺ Points. This promotion is not stackable with any other ongoing promotions.)

(i) **Promotion 7**: First 250 Members monthly with minimum same-day spend of $3,000 in a single receipt at participating ION⁺ Rewards stores will earn 225 ION⁺ Points (worth $90 e-vouchers).

(ii) **Promotion 8**: First 100 Members monthly with minimum same-day spend of $10,000 in a single receipt at participating ION⁺ Rewards stores will earn 750 ION⁺ Points (worth $300 e-vouchers).

The following terms and conditions apply:

4.1 This promotion is open to **Qualifying Members and ION⁺ Rewards Tourist Members** only.

4.2 Refer to the ION Orchard mobile app for list of participating stores and availability of "Reward Voucher".

4.3 Spending must be in a single receipt and is not applicable for accumulative spend.

4.4 Limited to one (1) redemption per promotion per Member per month, and while stocks last.

5. Exclusively at L3 from 1 September – 30 November 2026:
(Select the preferred reward voucher in the ION Orchard mobile app to earn ION⁺ Points. This promotion is not stackable with any other ongoing promotions.)

(i) **Promotion 9**: First 50 ION⁺ Rewards Members monthly with minimum same-day spend of $400 in a single receipt at participating ION⁺ Rewards stores will earn 50 ION⁺ Points (worth $20 e-vouchers). Applicable at &Other Stories, COS, Hugo, Longchamp and Tumi.

(ii) **Promotion 10**: First 30 ION⁺ Rewards Members monthly with minimum same-day spend of $5,000 in a single receipt at participating ION⁺ Rewards stores will earn 375 ION⁺ Points (worth $150 e-vouchers). Applicable at Blancpain, Breguet, Chopard, Envie de Pois, Hermès, Leica, Piaget, Tag Heuer and Tudor.

(iii) **Promotion 11**: First 10 ION⁺ Rewards Members monthly with minimum same-day spend of $35,000 in a single receipt at participating ION⁺ Rewards stores will earn 2,500 ION⁺ Points (worth $1,000 e-vouchers). Applicable at Blancpain, Breguet, Chopard, Envie de Pois, Hermès, Leica, Piaget, Tag Heuer and Tudor.

The following terms and conditions apply:

5.1 This promotion is open to **Qualifying Members** only.

5.2 Refer to the ION Orchard mobile app for list of participating stores and availability of "Reward Voucher".

5.3 Spending must be in a single receipt and is not applicable for accumulative spend.

5.4 Limited to one (1) redemption per promotion per Member per month, and while stocks last.

6. Visa Exclusive Spend and Redeem from now – 31 May 2027:
(Redeem at B1 or L4 Concierge Counter. Applicable for receipts scanned via ION⁺ Rewards terminal at participating ION⁺ Rewards stores only. This promotion is not stackable with any other ongoing promotions.)

(i) **Promotion 12**: First 80 Visa cardholders monthly with a minimum same-day spend of $400 in a single receipt at participating ION⁺ Rewards stores will earn 80 ION⁺ Points (worth $32 e-vouchers).

(ii) **Promotion 13**: First 100 Visa cardholders monthly with a minimum same-day spend of $5,000 in a single receipt at participating ION⁺ Rewards stores will earn 375 ION⁺ Points (worth $150 e-vouchers).

(iii) **Promotion 14**: First 35 **Visa Infinite** cardholders monthly with a minimum same-day spend of $15,000 in a single receipt at participating ION⁺ Rewards stores will earn 625 ION⁺ Points (worth $250 e-vouchers).

(iv) **Promotion 15**: First 5 **Visa Infinite** cardholders monthly with a minimum same-day spend of $150,000 in a single receipt at participating ION⁺ Rewards stores will earn 7,500 ION⁺ Points (worth $3,000 e-vouchers).

The following terms and conditions shall apply:

6.1 This promotion is applicable to Visa cardholders who hold a Visa card, which includes foreign (non-Singaporean Visa cards and who signed up as Members and **ION⁺ Rewards Tourist Members** only.

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6.2 Limited to one (1) redemption per tier per Card Member per day for Promotions 12 to 15, and while stocks last. All eligible receipts should be charged to the same Visa/Visa Infinite card to be eligible for the redemption.

6.3 Promotions 12 to 15 cannot be redeemed together Promotions 1 to 11.

6.4 Eligible Visa cardholder's name on card must tally with the name registered in ION⁺ Rewards Members membership account. ION⁺ Points must be redeemed personally by the Member and Visa cardholder may be asked to personally present their eligible Visa card for verification.

6.5 Additional ION⁺ Points for payment by Visa Cards for Promotions 12 to 15 is only applicable to Visa Cards issued by Visa only.

6.6 Members must submit the same-day receipt via B1 or L4 Concierge Counter on date of purchase. Only full payment receipts will be accepted. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.

6.7 For Promotions 12 to 15, the same-day receipt, credit /debit card charge slip and Visa Card must be presented in person by the Card Member, who is also the Member, on the day of purchase. Qualifying receipt must be scanned and recorded under the Visa cardholder's own ION⁺ Rewards account.

6.8 Each Member must obtain a queue number from B1 or L4 Concierge Counter for the respective promotion, strictly one (1) queue number per Member per redemption only.

6.9 Queue number may not be called in sequence. Member must obtain a new queue number if they have missed their queue.

7. Visa Chinese Spend and Redeem from now – 31 December 2026:
(Redeem at B1 or L4 Concierge Counter. Applicable for receipts scanned via ION⁺ Rewards terminal at participating ION⁺ Rewards stores only. This promotion is not stackable with any other ongoing promotions.)

(i) **Promotion 16**: First 2,000 Visa Chinese cardholders with a minimum same-day spend of $400 in a single receipt at participating ION⁺ Rewards stores will earn 80 ION⁺ Points (worth $32 e-vouchers).

(ii) **Promotion 17**: First 1,200 Visa Chinese cardholders with a minimum same-day spend of $5,000 in a single receipt at participating ION⁺ Rewards stores will earn 375 ION⁺ Points (worth $150 e-vouchers).

(iii) **Promotion 18**: First 300 **Visa Infinite** Chinese cardholders with a minimum same-day spend of $15,000 in a single receipt at participating ION⁺ Rewards stores will earn 625 ION⁺ Points (worth $250 e-vouchers).

(iv) **Promotion 19**: First 20 **Visa Infinite** Chinese cardholders with a minimum same-day spend of $150,000 in a single receipt at participating ION⁺ Rewards stores will earn 7,500 ION⁺ Points (worth $3,000 e-vouchers).

The following terms and conditions shall apply:

7.1 This promotion is applicable to Visa Chinese cardholders who hold a Visa card only and who signed up as **Members and ION⁺ Rewards Tourist Members** only.

7.2 Limited to one (1) redemption per Card Member per day for Promotions 16 to 19, and while stocks last. All eligible receipts should be charged to the same Visa/Visa Infinite card to be eligible for the redemption.

7.3 Promotions 16 to 19 cannot be redeemed together Promotions 1 to 15.

7.4 Eligible Visa Chinese cardholder's name on card must tally with the name registered in ION+ Rewards Members membership account. ION+ Points must be redeemed personally by the Member and Visa Chinese cardholder may be asked to personally present their eligible Visa card and Chinese passport for verification.

7.5 Additional ION+ Points for payment by Visa China Cards for Promotions 16 to 19 is only applicable to Visa China Cards issued by Visa China only.

7.6 Members must submit all receipts and China passport via B1 or L4 Concierge Counter on date of purchase. Only full payment receipts will be accepted. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.

7.7 For Promotions 16 to 19, the same-day receipt(s), credit /debit card charge slip(s) and Visa Card must be presented in person by the Card Member, who is also the Member, on the day of purchase. Qualifying receipts must be scanned and recorded under the Visa cardholder's own ION+ Rewards account.

7.8 Each Member must obtain a queue number from B1 or L4 Concierge Counter for the respective promotion, strictly one (1) queue number per Member per redemption only.

7.9 Queue number may not be called in sequence. Member must obtain a new queue number if they have missed their queue.

8. Applicable to all promotions unless otherwise stated, the following terms and conditions shall apply:

8.1 All redemptions will start at 10am onwards.

8.2 Spending must be in a single receipt and is not applicable for accumulative spend.

8.3 Members must claim the respective promotion via the ION Orchard mobile app and apply the reward voucher at point of payment through the following steps:

a. (Before payment) Select the promotion
b. Claim the "Reward Voucher"
c. (At point of payment) Tap on "Earn ION+ Points"
d. Apply "Reward Voucher"
e. Generate QR code
f. Scan at the participating ION+ Rewards stores' terminal

8.4 Each Member can only redeem one (1) promotion per day unless stipulated.

8.5 All purchases must be made at participating ION+ Rewards stores in ION Orchard only, unless otherwise stipulated.

8.6 ION+ Rewards Tourist Members are not eligible for Promotions 1 to 4.

8.7 The receipt image should contain the following information: Store Name and Address, Receipt Number, Date and Time, Total Amount Spent and Payment Mode, where applicable. The criteria for qualifying purchases and earning of ION+ Points shall be determined by ION Orchard at ION Orchard's sole discretion and may vary between participating stores.

8.8 ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard's absolute discretion.

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8.9 ION⁺ Points will not be awarded until the submitted receipt(s) are determined to be valid. ION Orchard may reject any receipt as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

8.10 Redemption of the applicable promotion is on a first-come-first-served basis and while stocks last. It is not exchangeable for any other shopping vouchers, gifts nor ION⁺ Points.

8.11 The ION⁺ Rewards Terms and Conditions apply, including the expiry of ION⁺ Points earned in conjunction with this promotion. ION Orchard's decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.

8.12 ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.

8.13 The Member agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.