

ION ORCHARD
Maybank Promotion
7 April 2025 – 31 March 2026

Terms and Conditions

1. " **Maybank Cardmember**" shall refer to tourists of ION Orchard who owns a valid Maybank Card (issued by Maybank & Maybank Islamic Malaysia, Indonesia, Philippines, Cambodia and Brunei).

2. Maybank Promotion from 7 April 2025 to 31 March 2026

First 100 Maybank Cardmembers monthly will receive 50 ION+ Points (worth \$20 e-vouchers) and a complimentary limited edition ION Orchard Coaster.

The following terms and conditions shall apply:

- 2.1 This promotion is open to **Maybank Cardmembers** only, with a valid passport and of a minimum age of 18 years old.
- 2.2 Promotion is valid for Maybank Cards issued by Maybank & Maybank Islamic Malaysia, Indonesia, Philippines, Cambodia and Brunei only.
- 2.3 Limited to one redemption per Cardmember per month, on a first come, first served basis and while stocks last. It is not exchangeable for any other gifts nor cash.
- 2.4 Maybank credit / charge / debit card and a valid passport must be presented in person by the owner of the Maybank Card at Basement 1 or Level 4 Orchard Concierge Counter from 10am to 10pm daily, for the redemption of the qualifying ION+ Points, ION Orchard coaster and Surrey Hills Grocer donut voucher.
- 2.5 Maybank Cardmembers must sign-up as a ION+ Rewards Tourist Members to qualify for this promotion. ION+ Rewards Tourist Members may earn base ION+ Points, capped at a maximum of 20,000 ION+ Points per membership year.
- 2.6 The redeemed ION+ Points can be used for payments in participating *Easy Earn* stores in ION Orchard, redemption of in-app deals, promotions and rewards and conversion of Carpark\$ to enjoy parking rebates via the ION Orchard mobile app only.
- 2.7 ION+ Points earned from this promotion must be converted to e-CapitaVouchers by linking with the CapitaStar app to utilize the e-vouchers.
- 2.8 ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard's absolute discretion.
- 2.9 The [ION+ Rewards Terms and Conditions](#) apply, including the expiry of ION+ Points earned in conjunction with this promotion. Other terms and conditions from Surrey Hills Grocer apply.
- 2.10 The ION+ Points and e-voucher are not exchangeable for cash and is subject to the relevant terms and conditions governing the use of the voucher.
- 2.11 ION Orchard and its partner(s) reserve the right to vary or amend the promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.
- 2.12 ION Orchard does not make any warranty or representation in relation to any products or services offered in this promotion or redeemed by e-vouchers and shall not accept any liability in respect of the same.

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- 2.13 The participant of this promotion warrants that his personal data submitted to ION Orchard are true and correct. By participating in the promotion, the participant and any party acting on his behalf agrees and consents to ION Orchard collecting, retaining, disclosing, processing and/or using at its discretion, without any notification or compensation to the participant, any of his name, address, contact number, email address and other personal data for the purposes of this promotion and, where the participant consents, for communication (whether in relation to this promotion or other events, activities or promotions), promotional, advertising, marketing or publicity purposes.
- 2.14 ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.
- 2.15 The participant agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.
- 2.16 For the purposes of these terms and conditions, "ION Orchard" may refer to Orchard Turn Retail Investment Pte Ltd, Orchard Turn Developments Pte Ltd and/or ION Orchard Mall, as the case may be.
- 2.17 The terms and conditions herein shall be governed by the laws of Singapore and the participant in this promotion irrevocably submits to the jurisdiction of the Singapore courts.
- 2.18 A party who is not a participant of this promotion shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53) and may not enforce any provision of these terms and conditions.