

**ION ORCHARD  
WORLD AQUATICS CHAMPIONSHIPS – SINGAPORE 2025  
NOW TO 11 DECEMBER 2025**

Terms and Conditions

1. For the purposes of these Terms and Conditions, “**Members**” shall refer to ION<sup>+</sup> Rewards Members, ION<sup>PRIV</sup> Members, ION<sup>PRIV</sup> ELITE Members and The 100 Members. “**Qualifying Members**” shall refer to Members except for such Members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard. “**ION<sup>+</sup> Rewards Tourist Members**” shall refer to the Members who are visiting Singapore and not a local resident of Singapore.

**2. Community Engagement Roadshow @ ION Orchard (9 to 11 May 2025):**

- (i) **Promotion 1:** Participate in the Community Engagement Roadshow activities and receive a 50 ION<sup>+</sup> Points reward code (worth \$20 e-vouchers).

**The following terms and conditions shall apply:**

- 2.1 This promotion is open to **Members and ION<sup>+</sup> Rewards Tourist Members** only.
- 2.2 Members must claim the ION<sup>+</sup> Points via the ION Orchard mobile app and apply the reward code through the following steps:
- Launch the ION Orchard mobile app and tap on the ‘Gift’ icon on the ‘Profile’ page
  - Tap on ‘Reward Code’
  - Enter the reward code shown on the voucher and tap ‘Claim’
  - Check the ION<sup>+</sup> Points under the ‘Notification’ icon on the ‘Profile’ page
- 2.3 Reward codes must be redeemed by 7 August 2025.

**3. Lifestyle Pack @ ION Orchard (1 July to 31 August 2025):**

- (i) **Promotion 2:** Present your World Aquatic Championships – Singapore 2025 e-ticket at the ION Orchard Concierge Counter on Level 4 or Basement 1 to earn 13 ION<sup>+</sup> Points (worth \$5 e-vouchers) and redeem your Shopping and Dining Privileges Lifestyle Pack.

**The following terms and conditions shall apply:**

- 3.1 This promotion is open to **Qualified Members and ION<sup>+</sup> Rewards Tourist Members** only.
- 3.2 Qualified members must redeem the Shopping and Dining Privileges Lifestyle Pack to qualify for the ION<sup>+</sup> Points promotion.
- 3.3 Each e-ticket is valid for one (1) redemption only.
- 3.4 ION<sup>+</sup> Points is limited to the first 1,600 redemptions.
- 3.5 Shopping and Dining Privileges Lifestyle Pack deals are subjected to participating brands’ terms and conditions.
- 3.6 This promotion is valid until 31 August 2025.

**4. Trip.Com Promotion (1 July – 30 September 2025):**

- (i) **Promotion 3:** Qualified bookings made via Trip.com earn 50 ION<sup>+</sup> Points (worth \$20 e-vouchers).

**The following terms and conditions shall apply:**

- 4.1 This promotion is open to **Members and ION<sup>+</sup> Rewards Tourist Members** only.
- 4.2 Members must claim the ION<sup>+</sup> Points via the ION Orchard Concierge counter on Basement 1 or Level 4 upon presentation of a valid qualifying Trip.com booking confirmation.
- 4.3 Promotion must be redeemed by 30 September 2025.
- 4.4 Limited to the first 1,000 redemptions.

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4.5 Only qualified booking is eligible for the redemption.

**5. Community Engagement – Spin The Wheel @ OCBC Square (11 July – 9 October 2025):**

- (i) **Promotion 4:** Participate in the Community Engagement activities and stand a chance to win a 13 ION+ Points reward code (worth \$5 e-vouchers).

**The following terms and conditions shall apply:**

- 5.1 This promotion is open to **Members and ION+ Rewards Tourist Members** only.
- 5.2 Members must claim the ION+ Points via the ION Orchard mobile app and apply the reward code through the following steps:
- a. Launch the ION Orchard mobile app and tap on the 'Gift' icon on the 'Profile' page
  - b. Tap on 'Reward Code'
  - c. Enter the reward code shown on the voucher and tap 'Claim'
  - d. Check the ION+ Points under the 'Notification' icon on the 'Profile' page
- 5.3 Reward codes must be redeemed by 9 October 2025.
- 5.4 Limited to the first 4,000 redemptions and capped at a maximum of two (2) redemptions per member.

**6. Sports Pres – Fan Engagement (11 July – 9 October 2025):**

- (i) **Promotion 5:** Participate in the Sports Pres activities and stand a chance to win a 50 ION+ Points reward voucher (worth \$20 e-vouchers).

**The following terms and conditions shall apply:**

- 6.1 This promotion is open to **Members and ION+ Rewards Tourist Members** only.
- 6.2 Members must claim the ION+ Points via the ION Orchard mobile app and apply the reward code through the following steps:
- a. Launch the ION Orchard mobile app and tap on the 'Gift' icon on the 'Profile' page
  - b. Tap on 'Reward Code'
  - c. Enter the reward code shown on the voucher and tap 'Claim'
  - d. Check the ION+ Points under the 'Notification' icon on the 'Profile' page
- 6.3 Reward codes must be redeemed by 9 October 2025.
- 6.4 Limited to the first 250 redemptions.

**7. Sports Pres – Medal Ceremonies (11 July – 9 October 2025):**

- (i) **Promotion 6:** Participate in the Sports Pres activities and stand a chance to win a 150 ION+ Points reward code (worth \$60 e-vouchers).

**The following terms and conditions shall apply:**

- 7.1 This promotion is open to **Members and ION+ Rewards Tourist Members** only.
- 7.2 Members must claim the ION+ Points via the ION Orchard mobile app and apply the reward code through the following steps:
- a. Launch the ION Orchard mobile app and tap on the 'Gift' icon on the 'Profile' page
  - b. Tap on 'Reward Code'
  - c. Enter the reward code shown on the voucher and tap 'Claim'
  - d. Check the ION+ Points under the 'Notification' icon on the 'Profile' page

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7.3 Reward codes must be redeemed by 9 October 2025.

7.4 Limited to the first 250 redemptions.

**8. Community Engagement Lucky Draw (12 September – 11 December 2025):**

(i) **Promotion 7:** Stand a chance to win up to 2,500 ION+ Points reward code (worth \$1,000 e-vouchers).

**The following terms and conditions shall apply:**

8.1 This promotion is open to **Members and ION+ Rewards Tourist Members** only.

8.2 The lucky draw will be administered by the organizing committee of the championships.

8.3 Members must claim the ION+ Points via the ION Orchard mobile app and apply the reward code through the following steps:

- a. Launch the ION Orchard mobile app and tap on the 'Gift' icon on the 'Profile' page
- b. Tap on 'Reward Code'
- c. Enter the reward code shown on the voucher and tap 'Claim'
- d. Check the ION+ Points under the 'Notification' icon on the 'Profile' page

8.4 Reward codes must be redeemed by 11 December 2025.

8.5 Limited to the first 55 winners.

**9. Applicable to all promotions unless otherwise stated, the following terms and conditions shall apply:**

9.1. Limited to one (1) redemption per Member for the entire redemption period, unless otherwise stipulated.

9.2. Any reward codes not redeemed by the stipulated validity period will expire and no extensions will be allowed.

9.3. There will be no replacement for the reward code once it has been redeemed.

9.4. Lost or defaced vouchers will not be replaced.

9.5. ION Orchard may cancel and/or delete and/or otherwise deduct the ION+ Points that have already been credited into your membership account in ION Orchard's absolute discretion.

9.6. Redemption of the applicable reward code is on a first-come-first-served basis and while stocks last. It is not exchangeable for any other shopping vouchers, gifts nor additional ION+ Points.

9.7. The [ION+ Rewards Terms and Conditions](#) apply, including the expiry of ION+ Points earned in conjunction with this promotion. ION Orchard's decision for all matters in relation to this spending promotion is final and no correspondence will be entertained.

9.8. Partner's Terms and Conditions apply.

9.9. ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. The information stated is correct at the time of print.

9.10. The Member agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The Member will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability,

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claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.