

ION Orchard ION Sky Admission

Terms and Conditions

1. To qualify for this Promotion ("**Promotion**"), visitors will have to spend at least S\$20* (maximum 4 same-day receipts) at ION Orchard and be an ION+ Rewards Member. Visitors who are not ION+ Rewards Members may sign up for the membership to participate in the Promotion.
2. Applicants for the ION+ Rewards Membership Programme must be at least 18 years of age. Please refer to ION+ Rewards Programme Terms & Conditions on ionorchard.com for more information.
3. Redemption for participants aged 13 – 17 years old will only be accepted at ION Orchard concierge counters located on B3, L1 or L4 of ION Orchard. Children aged 12 years and below must be accompanied by an adult. Each admission will require a ticket.
4. Promotion details: One ION Sky admission ticket will be issued for every S\$20* (maximum 4 same-day receipts) spent. Download the ION Orchard mobile app to redeem the admission ticket(s). Participants will receive an in-app notification on the number of tickets that will be awarded within 3 – 5 working days upon submission of receipts. Instant redemption may be made by those without a smartphone over the concierge counters at B3, L1, and L4 of ION Orchard. A maximum of 5 tickets can be accumulated at any one time.
5. An issued admission ticket shall be valid for a period of 30 days, or such other period as ION Orchard may from time to time specify at its sole and absolute discretion. The use of admission tickets to make bookings for the shows can only be done 7 days in advance. Show date / time availability is subjected to blackout dates as ION Orchard may from time to time specify at its sole and absolute discretion.
6. The date and time of the show cannot be amended once the ticket is booked. Validity of the admission ticket(s) to the show and admission to ION Sky are strictly according to the date and time of the show booked.
7. Admission will not be granted 5 minutes after the commencement of the show.
8. Only one (1) QR Code will be issued per booking made. Participants are required to scan their QR code more than once for multiple entries based on the number of tickets the QR code is issued for.
9. Each scan of the QR code is regarded as one (1) entry per participant. Participants are encouraged to scan the QR code for subsequent entries (if any), only after the gantry door has closed.
10. Participants are not allowed to remain at ION Sky beyond the duration of the show and will have to leave the premises of ION Sky at the end of the show. The duration of each show is 45 minutes, subject to changes.
11. No food and drinks are allowed in the premises of ION Sky.
12. Participants are not allowed to use photography or recording on the premises for commercial purposes.
13. Vandalism of the premises in any manner is strictly prohibited.
14. Should any participant cause any damage to the premises, the participant shall be solely liable for the damage caused and fully reimburse ION Orchard with the costs of reinstating the premises to its original state and condition.
15. Participants shall keep noise levels to a minimum during the show. Socially unacceptable behaviours such as shouting are strictly prohibited on the premises on ION Sky.
16. Participants are not allowed to touch and/or lean against the screens and the blinds.
17. Tickets issued must be taken as provided, may not be resold, are not refundable, transferable or exchangeable for cash and are subject to the terms and conditions herein.
18. ION Orchard shall not be liable for any loss or damages of the ticket issued by ION Orchard.

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19. ION Orchard reserves the right at their sole and absolute discretion to vary, amend or cancel this Promotion and/or any of the terms and conditions herein without giving prior notice or any reason whatsoever to the participant of this Promotion or incurring any liability or whatsoever to the participant or any other party.
20. To the maximum extent permitted under applicable laws, ION Orchard does not make any warranty or representation in relation to any products or services offered in this Promotion and shall not accept any liability in respect of the same.
21. The participant of this Promotion warrants that his personal data submitted to ION Orchard is true and correct.
22. By participating in the Promotion, the participant and any party acting on his behalf agrees and consents to ION Orchard retaining, disclosing and using at its discretion, without any notification or compensation to the participant, any of his name, address, contact number, email address and other personal data for communication (whether in relation to this Promotion or other events, activities or promotions), promotional, advertising, marketing or publicity purposes in accordance with the Personal Data Protection Act 2012.
23. To the maximum extent permitted under applicable laws, the participant agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this Promotion.
24. The participant will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees the ("**Indemnified Parties**") against any and all losses, damages, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant and any party acting on the participant's behalf.
25. ION Orchard shall not be liable for any failure or delay in performing its obligations hereunder arising from any cause beyond its control, including without limitation, acts of God, acts of civil or military authority, fires, strikes, lockouts or labour disputes, epidemics, governmental restrictions, wars, terrorist acts, riots, earthquakes, storms, typhoons, floods and breakdowns in electronic and computer information and communications systems.
26. For the purposes of these terms and conditions, "**ION Orchard**" shall include Orchard Turn Retail Investment Pte Ltd. and Orchard Turn Developments Pte Ltd, and may also refer to the ION Orchard Mall, if applicable, as the case may be.
27. The terms and conditions herein shall be governed by the laws of Singapore and the participant in this Promotion irrevocably submits to the non-exclusive jurisdiction of the Singapore courts.
28. A party who is not a participant of this Promotion shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B of Singapore) and may not enforce any provision of these terms and conditions.
29. Other terms and conditions apply. All information is correct at the time of print. Check with our Concierge, website or mobile app for more details.

** Receipt(s) for SISTIC transactions, bill payments, transactions at Money Changer, Singapore Airlines Service Centre, Singapore Post, The Oaks Cellar, Davidoff of Geneva, cash cards or gift cards top-ups, purchase of CapitaVoucher / tenant's voucher / gift cards and/or from stores not located in ION Orchard at the time of purchases, will not be accepted for any redemption.*