

ION ORCHARD

Chinese New Year Campaign 2019

Spending Promotion

4 January 2019 – 19 February 2019

Terms & Conditions

1. This spending promotion is open to all ION+ Rewards members, ION^{PRIVI} members, ION^{PRIVI ELITE} members and The 100 Members, except for such members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard (collectively, the **“Qualifying Members”**).
2. ION+ Bonus Points are earned in conjunction with this promotion and are valid for a limited period only. ION+ Bonus Points can only be redeemed as provided for under these Terms and Conditions and cannot be combined with ION+ Points (except as provided for under paragraph 11 below).
3. From 4 January to 19 February 2019, the first 80 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members every day with a minimum spend of \$450 will earn 75 ION+ Bonus Points (redeemable for a \$30 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$450.
 - c. There must be at least 1 receipt from any stores from the ION Orchard basement floors (B1 – B4) and at least 1 receipt from any stores from the ION Orchard upper floors (L1 – L5 / L55).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. For the avoidance of doubt, ‘day’ in this paragraph refers to the date of the receipt and not the date of redemption.
 - e. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - f. Members may participate and vie to be the first 80 qualifying members for every day of the promotion period to earn 75 ION+ Bonus Points under this paragraph 3.
 - g. Members who made payment of the full minimum spend amount of \$450 using an American Express Card will earn an additional 5 ION+ Points. The American Express charge slip(s) must be uploaded together with the relevant receipt(s) as a single image, via the ION Orchard mobile app.
 - h. There will be no roll-over of the daily ION+ Bonus Points that are released if they are not fully earned on the day that they are released.
 - i. Members who have earned 75 ION+ Bonus Points in accordance with this paragraph 3 are not entitled to earn any further ION+ Bonus Points under paragraph 4 and 5 for each day of the promotion period.
4. From 4 January to 19 February 2019, the first 80 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members weekly with a minimum spend of \$1,500 will earn 250 ION+ Bonus Points (redeemable for a \$100 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$1,500.
 - c. There must be at least 1 receipt from any stores from the ION Orchard basement floors (B1 – B4) and at least 1 receipt from any stores from the ION Orchard upper floors (L1 – L5 / L55).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. For the avoidance of doubt, ‘day’ in this paragraph refers to the date of the receipt and not the date of redemption.
 - e. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - f. Members may participate and vie to be the first 80 qualifying members for every week of the promotion period to earn 250 ION+ Bonus Points under this paragraph 4.
 - g. Each batch of weekly ION+ Bonus Points will be released on 4, 7, 14, 21 and 28 January and 4, 11 and 18 February 2019.
 - h. Members who have earned 250 ION+ Bonus Points in accordance with this paragraph 4 are not entitled to earn any further ION+ Bonus Points under paragraph 3 and 5 for each day of the promotion period

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5. From 4 January to 19 February 2019, the first 1,000 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members with a minimum spend of \$200 will earn 38 ION+ Bonus Points (redeemable for a \$15 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$200.
 - c. All receipts must be from stores(s) from the ION Orchard basement floors (B1 – B4).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption.
 - e. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - f. Members who made payment of the full minimum spend amount of \$200 using an American Express Card will earn an additional 5 ION+ Points. The American Express charge slip(s) must be uploaded together with the relevant receipt(s) as a single image, via the ION Orchard mobile app.
 - g. Members who have earned 38 ION+ Bonus Points in accordance with this paragraph 5 are not entitled to earn any further ION+ Bonus Points under paragraph 3 and 4 for each day of the promotion period
6. From 4 January to 19 February 2019, ION+ Rewards members, ION^{PRIVI} members, ION^{PRIVI ELITE} and American Express Card Members with a minimum spend of \$80 can redeem a complimentary Red Packet and Mandarin Orange Carrier. The following terms and conditions apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$80.
 - c. Original receipt(s) must be presented at the Level 4, Level 1 or Basement 3 Concierge Counter from 10am to 10pm on date of purchase for redemption of a complimentary Red Packet and Mandarin Orange Carrier.
 - d. Limited to one redemption per member per day, while stocks last.
 - e. Members who have redeemed a complimentary Red Packet and Mandarin Orange Carrier in accordance with this paragraph 6 may earn ION+ Bonus Points under paragraphs 3, 4 or 5 in respect of the same receipts.
7. From 4 January to 19 February 2019, the first 800 American Express Card Members with a minimum spend of \$180 in a single transaction with an American Express Card can redeem a complimentary \$10 Starbucks gift card. The following terms and conditions apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. Spend must be made in a single transaction with an eligible American Express Card.
 - c. Original receipt(s) must be presented at the Basement 3 Concierge Counter from 10am to 10pm on date of purchase for redemption of the complimentary \$10 Starbucks gift card.
 - d. Limited to one redemption per card member throughout the promotion period (4 January to 19 February 2019).
 - e. Members who have redeemed the complimentary \$10 Starbucks gift card in accordance with this paragraph 7 may earn ION+ Bonus Points and/or redeem the complimentary Red Packet and Mandarin Orange Carrier under paragraphs 3, 4, 5 or 6 in respect of the same receipts.
8. ION+ Bonus Points will be awarded to Qualifying Members based on the first successful submission of all applicable receipt(s) on the ION Orchard mobile app, limited to one submission per member per day on a first-come-first-served basis, and subject to ION Orchard's sole and absolute discretion. Qualifying Members who have successfully submitted all applicable receipt(s) will be notified via an in-app notification in the ION Orchard mobile app and awarded ION+ Bonus Points within 1 month from the date of successful submission.
9. Qualifying Members who have been awarded ION+ Bonus Points are entitled to redeem a \$30 shopping voucher (using 75 ION+ Bonus Points), a \$100 shopping voucher (using 250 ION+ Bonus Points), or a \$15 shopping voucher (using 38 ION+ Bonus Points), as the case may be. Redemption of shopping vouchers under this Chinese New Year Campaign 2019 can only be made from 1 March to 31 May 2019 at the Level 1 Concierge Counter of ION Orchard from 10am to 10pm daily. Qualifying Members must personally redeem the shopping vouchers and provide their NRIC for verification. Redemption of the applicable shopping vouchers is on a first-come-first-served basis and while stocks last.

ION ORCHARD

Chinese New Year Campaign 2019

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4 January 2019 – 19 February 2019

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10. ION+ Bonus Points are applicable for this spending promotion only and are subject to the terms and conditions herein. ION+ Bonus Points awarded under this spending promotion are valid for 3 months only from the last promotion date, and can only be used to redeem shopping vouchers in accordance with paragraph 8 above. All other promotions, including the earning of 2x ION+ Points for ION^{PRIVI} members, ION^{PRIVI ELITE} members and The 100 Members and the earning of 2x ION+ Points on the member's birthday month, are not applicable to and cannot be used in conjunction with this spending promotion.
11. Except for the additional 5 ION+ Points earned by Qualifying Members who used an American Express Card which can be combined with current ION+ Points, all other ION+ Bonus Points cannot be combined with ION+ Points. The validity of all ION+ Points is subject to the ION+ Rewards Program Terms and Conditions per attached [Annex A](#).
12. From 4 January to 19 February 2019, the following spending promotions are applicable for The 100 Members however qualifying receipt(s) must be submitted to ION Suite during the campaign period:
 - a. The 100 Members with a minimum spend of \$200 made in a maximum of 4 same-day receipts are entitled to redeem a \$15 shopping voucher. All receipts must be from stores(s) from the ION Orchard basement floors (B1 – B4).
 - b. The 100 Members with a minimum spend of \$450 made in a maximum of 4 same-day receipts are entitled to redeem a \$30 shopping voucher.
 - c. The 100 Members with a minimum spend of \$1,500 made in a maximum of 4 same-day receipts are entitled to redeem a \$100 shopping voucher.
 - d. The 100 Members with a minimum spend of \$80 made in a maximum 4 same-day receipts are entitled to redeem a complimentary Red Packet and Mandarin Orange Carrier.
13. The 100 Members must personally submit their qualifying receipt(s) at the ION Suite from 4 January to 19 February 2019 between 10.30am to 8.30pm daily for instant redemption of the applicable shopping voucher(s). Receipts that have been submitted for the redemption of shopping vouchers may be re-submitted to redeem the Red Packet and Mandarin Orange Carrier. Redemption of the applicable shopping vouchers is on a first-come-first-served basis and while stocks last.
14. The 100 Members may only make one redemption per day in respect of the spending promotion under paragraph 12a, 12b, 12c and 12d on a while stocks last basis. For the avoidance of doubt, 'day' in this paragraph refers to the date of the receipt and not the date of redemption. For example, a member who redeems a shopping voucher under paragraph 12a may not redeem a shopping voucher under paragraph 12b (even though different receipts are submitted), as long as the receipts submitted under paragraph 12a and paragraph 12b bear the same date. However, the member may redeem a Red Packet and Mandarin Orange Carrier under paragraph 12d with receipts submitted to redeem a shopping voucher under paragraphs 12a, 12b or 12c. Redeemed vouchers are not transferable or exchangeable for cash and are subject to the terms and conditions herein.
15. Receipt(s) from SISTIC transactions, bill payments, money changer transactions, Singapore Airlines Service Centre, The Oaks Cellar, Davidoff of Geneva, Singapore Post, instalment slips, cash cards or gift cards top-ups, CapitaVoucher / tenant's voucher / gift cards / membership cards purchases are not qualifying receipts for this spending promotion and will not be accepted under this spending promotion.
16. Receipt(s) from deposit placements, order placements, instalment payments, VIP Packages and payments using tenant / credit card loyalty points are not qualifying receipts for this spending promotion and will not be accepted under this spending promotion.
17. The ION+ Rewards Terms and Conditions apply per attached [Annex A](#).
18. ION Orchard's decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.

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19. ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. Information stated is correct at the time of print.
20. By participating in the promotion, the participant agrees and consents to ION Orchard collecting, retaining, using, processing and disclosing the participant's name, address, contact number and email address for promotional, advertising, marketing and/or publicity purposes at ION Orchard (whether in relation to this promotion or other events, activities or promotions at ION Orchard).
21. The participant agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The participant will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.

Thank you for your kind attention.