

ION ORCHARD
Autumn Winter Campaign 2018
Spending Promotion
14 September – 31 October 2018

Terms & Conditions

1. This spending promotion is open to all ION+ Rewards members, ION^{PRIVI} members, ION^{PRIVI ELITE} members and The 100 Members, except for such members who are (a) employees and staff of Orchard Turn Developments Pte Ltd and their immediate families (ie. parents, siblings, spouses and children), and (b) employees and staff of tenants of ION Orchard (collectively, the **“Qualifying Members”**).
2. ION+ Bonus Points are earned in conjunction with this promotion and are valid for a limited period only. ION+ Bonus Points can only be redeemed as provided for under these Terms and Conditions and cannot be combined with ION+ Points (except as provided for under paragraph 10 below).
3. From 14 September to 31 October 2018, the first 80 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members every day with a minimum spend of \$450 will earn 75 ION+ Bonus Points (redeemable for a \$30 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$450.
 - c. There must be at least 1 receipt from any stores from the ION Orchard basement floors (B1 – B4) and at least 1 receipt from any stores from the ION Orchard upper floors (L1 – L5 / L55).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - e. Members who made payment of the full minimum spend amount of \$450 using an American Express Card will earn an additional 5 ION+ Points. The American Express charge slip(s) must be uploaded together with the relevant receipt(s) as a single image, via the ION Orchard mobile app.
 - f. There will be no roll-over of the daily ION+ Bonus Points that are released if they are not fully earned on the day that they are released.
 - g. Each member may submit qualifying receipts to earn ION+ Bonus Points for each day of the promotion period when daily ION+ Bonus Points are released.
 - h. Members who have earned 75 ION+ Bonus Points in accordance with this paragraph 3 are not entitled to earn any further ION+ Bonus Points under paragraph 4 or 5 in respect of the same receipts.
4. From 14 September to 31 October 2018, the first 80 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members every week with a minimum spend of \$1,500 will earn 250 ION+ Bonus Points (redeemable for a \$100 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.
 - b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$1,500.
 - c. There must be at least 1 receipt from any stores from the ION Orchard basement floors (B1 – B4) and at least 1 receipt from any stores from the ION Orchard upper floors (L1 – L5 / L55).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - e. Each batch of weekly ION+ Bonus Points will be released on 14, 17, 24 September 2018 and 1, 8, 15, 22, 29 October 2018. There will be no roll-over of the weekly ION+ Bonus Points if they are not fully awarded prior to the release date of the next batch of weekly ION+ Bonus Points.
 - f. Each member may submit qualifying receipts to earn ION+ Bonus Points for each week of the promotion period when each batch of weekly ION+ Bonus Points are released.
 - g. Members who have earned 250 ION+ Bonus Points in accordance with this paragraph 4 are not entitled to earn any further ION+ Bonus Points under paragraph 3 or 5 in respect of the same receipts.
5. From 14 September to 31 October 2018, the first 1,000 ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members with a minimum spend of \$200 will earn 38 ION+ Bonus Points (redeemable for a \$15 shopping voucher). The following terms and conditions shall apply:
 - a. All purchases must be made at participating stores in ION Orchard.

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- b. A maximum of 4 same-day receipts can be combined to meet the minimum spend of \$200.
 - c. All receipts must be from stores(s) from the ION Orchard basement floors (B1 – B4).
 - d. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. ION+ Bonus Points will not be awarded if the receipt images are not clear or are incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
 - e. Members who made payment of the full minimum spend amount of \$200 using an American Express Card will earn an additional 5 ION+ Points. The American Express charge slip(s) must be uploaded together with the relevant receipt(s) as a single image, via the ION Orchard mobile app.
 - f. Members who have earned 38 ION+ Bonus Points in accordance with this paragraph 5 are not entitled to earn any further ION+ Bonus Points under paragraph 3 or 4 in respect of the same receipts.
6. From 14 September to 31 October 2018, ION+ Rewards members, ION^{PRIVI} members and ION^{PRIVI ELITE} members can earn 2X ION+ Points with a minimum spend of \$100 at any Level 3 stores, The following terms and conditions shall apply:
- a. All purchases must be made at participating stores in ION Orchard.
 - b. There must be a minimum spend of \$100 from Level 3 stores in ION Orchard.
 - c. A maximum of 4 same-day receipts can be combined to earn 2X ION+ Points, including receipts from other levels in ION Orchard, so long as 1 or more receipts contains a minimum spend of \$100 from Level 3 stores in ION Orchard.
 - d. 2X ION+ Points will be awarded on the total spend in the maximum of 4 same-day receipts that are submitted, in accordance with the table below.

Amount spent	2X ION+ Points for Spending at ION Orchard Level 3			
	ION+ Rewards		ION ^{PRIVI} / ION ^{PRIVI ELITE} / The 100	
	Normal ION+ Points Tier	2X ION+ Points Tier	Normal ION+ Points Tier	2X ION+ Points Tier
First \$100 spend on Level 3 store(s) per submission (maximum of 4 same-day receipts in a single submission)	5	Additional 5	10	Additional 10
Every subsequent \$100 spend per submission (maximum of 4 same-day receipts in a single submission)	1	Additional 1	2	Additional 2

- e. The maximum number of 2X ION+ Points that each member can earn within the promotional period is 500 ION+ Points.
- f. Submission of all receipts must be done via the ION Orchard mobile app on date of purchase. Each receipt must be uploaded separately as a single image, and all receipt images must be submitted in a single submission via the ION Orchard mobile app. 2X ION+ Points will not be awarded if the receipt images are not clear or incomplete, the uploaded receipt images contain more than one receipt per image, or the receipt images are submitted in separate submissions.
- g. Members who have successfully submitted all applicable receipt(s) in accordance with these Terms and Conditions will be notified via an in-app notification in the ION Orchard mobile app and awarded the 2X ION+ Points within 1 month after the end of the promotional period.
- h. All 2X ION+ Points that are earned under this spending promotion will expire in accordance with the terms and conditions of the ION+ Rewards Programme.

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7. ION+ Bonus Points will be awarded to Qualifying Members based on the first successful submission of all applicable receipt(s) on the ION Orchard mobile app, limited to one submission per member per day on a first-come-first-served basis, and subject to ION Orchard's sole and absolute discretion. Qualifying Members who have successfully submitted all applicable receipt(s) will be notified via an in-app notification in the ION Orchard mobile app and awarded ION+ Bonus Points within 1 month from the date of successful submission.
8. Qualifying Members who have been awarded ION+ Bonus Points are entitled to redeem a \$30 shopping voucher (using 75 ION+ Bonus Points), a \$100 shopping voucher (using 250 ION+ Bonus Points) or a \$15 shopping voucher (using 38 ION+ Bonus Points), as the case may be. Redemption of shopping vouchers (for this Autumn Winter campaign) can only be made from 1 November 2018 to 31 January 2019 at the Level 1 Concierge Counter of ION Orchard from 10am to 10pm daily. Qualifying Members must personally redeem the shopping vouchers and provide their NRIC for verification. Redemption of the applicable shopping vouchers is on a first-come-first-served basis and while stocks last.
9. ION+ Bonus Points are applicable for this spending promotion only and are subject to the terms and conditions herein. ION+ Bonus Points awarded under this spending promotion are valid for 3 months only from the last promotion date, and can only be used to redeem shopping vouchers in accordance with paragraph 8 above. All other promotions, including the earning of 2x ION+ Points for ION^{PRIVI} members, ION^{PRIVI ELITE} members and The 100 Members and the earning of 2x ION+ Points on the member's birthday month, are not applicable to and cannot be used in conjunction with this spending promotion.
10. Except for the 2X ION+ Points and additional 5 ION+ Points earned by Qualifying Members who used an American Express Card which can be combined with current ION+ Points, all other ION+ Bonus Points cannot be combined with ION+ Points. The validity of all ION+ Points is subject to the ION+ Rewards Program Terms and Conditions per attached [Annex A](#).
11. From 14 September to 31 October 2018, the following spending promotions are applicable for The 100 Members:
 - a. The 100 Members with a minimum spend of \$200 made in a maximum of 4 same-day receipts are entitled to redeem a \$15 shopping voucher. All receipts must be from stores(s) from the ION Orchard basement floors (B1 – B4).
 - b. The 100 Members with a minimum spend of \$450 made in a maximum of 4 same-day receipts are entitled to redeem a \$30 shopping voucher.
 - c. The 100 Members with a minimum spend of \$1,500 made in a maximum of 4 same-day receipts are entitled to redeem a \$100 shopping voucher.
 - d. The 100 Members with a minimum spend of \$100 at any Level 3 stores in ION Orchard will earn 2X ION+ Points. A maximum of 4 same-day receipts can be combined to earn 2X ION+ Points, including receipts from other levels in ION Orchard, so long as 1 or more receipts contains a minimum spend of \$100 from Level 3 stores in ION Orchard. 2X ION+ Points will be awarded as illustrated at the table at paragraph 6(d) above, based on the total spend in the maximum of 4 same-day receipts that are submitted. The maximum number of 2X ION+ Points that each member can earn within the promotional period is capped at 500 ION+ Points. All 2X ION+ Points that are earned under this spending promotion will expire in accordance with the terms and conditions of the ION+ Rewards Programme.
12. The 100 Members must personally submit their qualifying receipt(s) at the ION Suite from 14 September 2018 to 31 October 2018 between 10.30am to 8.30pm daily for instant redemption of the applicable shopping voucher(s) or award of 2X ION+ Points as the case may be. Receipts that have been submitted for the redemption of shopping vouchers may be re-submitted to earn 2X ION+ Points in accordance with paragraph 11(d) above. Redemption of the applicable shopping vouchers is on a first-come-first-served basis and while stocks last.
13. Redemptions by The 100 Members under paragraphs 11 and 12 above are limited to one redemption per member per day on a while stocks last basis. Redeemed vouchers are not transferable or exchangeable for cash and are subject to the terms and conditions herein.

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14. Receipt(s) from SISTIC transactions, bill payments, money changer transactions, Singapore Airlines Service Centre, The Oaks Cellar, Davidoff of Geneva, Singapore Post, instalment slips, cash cards or gift cards top-ups, CapitaVoucher / tenant's voucher / gift cards / membership cards purchases are not qualifying receipts for this spending promotion and will not be accepted under this spending promotion.
15. Receipt(s) from deposit placements, order placements, instalment payments, VIP Packages and payments using tenant / credit card loyalty points are not qualifying receipts for this spending promotion and will not be accepted under this spending promotion.
16. The ION+ Rewards Terms and Conditions apply per attached [Annex A](#).
17. ION Orchard's decision for any and all matters in relation to this spending promotion is final and no correspondence will be entertained.
18. ION Orchard may at its sole and absolute discretion amend, revise, vary or supplement any of the promotions and terms and conditions herein at any time without any liability to any party, without prior notice. Other terms and conditions of ION Orchard and its tenants or stores apply. Information stated is correct at the time of print.
19. By participating in the promotion, the participant agrees and consents to ION Orchard collecting, retaining, using, processing and disclosing the participant's name, address, contact number and email address for promotional, advertising, marketing and/or publicity purposes at ION Orchard (whether in relation to this promotion or other events, activities or promotions at ION Orchard).
20. The participant agrees that ION Orchard, its affiliates, subsidiaries, agents and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the participant directly or indirectly by reason of or in connection with this promotion. The participant will indemnify and keep fully indemnified ION Orchard and its officers, servants, agents and employees ("the Indemnified Parties") against any and all loss, damage, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the participant.

Thank you for your kind attention.